

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE <u>DECLARATION FOR PATENT APPLICATION</u>

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SYSTEM FOR MANAGING REQUESTS AND METHOD OF MANAGING REQUESTS

the specification of which was filed on June 27, 2003 as Application No. 10/608,711.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by an amendment, if any, specifically referred to herein.

I acknowledge the duty to disclose all information known to me that is material to patentability in accordance with Title 37, Code of Federal Regulations, § 1.56.

#### FOREIGN PRIORITY CLAIM

Attorney Docket No.: 28594/39468

## EARLIEST FOREIGN APPLICATION(S), IF ANY FILED WITHIN 12 MONTHS (6 MONTHS FOR DESIGN) PRIOR TO THIS U.S. APPLICATION

| Application Number | Country   | Date of Filing (dd/mm/yyyy) | Priority Claimed<br>Under 35 USC 119 |
|--------------------|-----------|-----------------------------|--------------------------------------|
| PS3248             | Australia | June 27, 2002               | X Yes No                             |
|                    |           |                             | Yes No                               |
|                    |           |                             | Yes No                               |

# ALL FOREIGN APPLICATION(S), IF ANY FILED MORE THAN 12 MONTHS (6 MONTHS FOR DESIGN) PRIOR TO THIS U.S. APPLICATION

| Application Number | Country  | Date of Filing (dd/mm/yyyy) |
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### CLAIM FOR BENEFIT OF EARLIER U.S. PROVISIONAL APPLICATIONS

I hereby claim priority benefits under Title 35, United States Code §119(e), of any United States provisional patent application(s) listed below:

|   | X | no such U.S. provisional applications have been filed.        |
|---|---|---|
| ١ |   | such U.S. provisional application have been filed as follows: |

| Application Number | Date of Filing (dd/mm/yyyy) | Priority Claimed<br>Under 35 USC 119 |
|--------------------|-----------------------------|--------------------------------------|
|                    |                             | Yes No                               |
|                    |                             | Yes No                               |
|                    |                             | Yes No                               |

### CLAIM FOR BENEFIT OF EARLIER U.S./PCT APPLICATION(S)

I hereby claim the benefit under Title 35, United States Code, §120 of the United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose all information that is material to patentability in accordance with Title 37, Code of Federal

Attorney Docket No.: 28594/39468

Regulations, §1.56 which became available to me between the filing date of the prior application and the national or PCT international filing date of this application:

| X | no such U.S./PC1 applications have been filed.        |
|---|---|
|   | such U.S./PCT application have been filed as follows: |

| Application Number | Date of Filing (dd/mm/yyyy) |  |
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint:

All practitioners at Customer Number 04743

all of MARSHALL, GERSTEIN & BORUN LLP, 233 S. Wacker Drive, Suite 6300, Sears Tower, Chicago, Illinois 60606-6357, jointly, and each of them severally, my attorneys at law/patent agent(s), with full power of substitution, delegation and revocation, to prosecute this application, to make alterations and amendments therein, to receive the patent, and to transact all business in the U. S. Patent and Trademark Office connected therewith.

Please mail all correspondence to William J. Kramer, whose address is:

#### MARSHALL, GERSTEIN & BORUN LLP

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Please direct telephone calls to: William J. Kramer at (312) 474-6300.

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Attorney Docket No.: 28594/39468

| Full name of sole or first inventor                    |              |
|--|--------------|
| Alvin J. Borthwick  Sole or first inventor's signature | Date         |
| Sole or first inventor's signature                     | J. 11. 2003  |
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| Fourth inventor's signature                            | Date         |
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